IN THE CLAIMS

Please amend claims 1-4, 6, 7, 9, 10, 12-15, and 23 as follows:

1.   (Currently Amended) A method of managing document distribution services, the method comprising the steps of:

registering the document distribution services;

identifying at least one resource for each of the document distribution services, including defining at least one attribute of the at least one resource; and

monitoring an availability of the at least one resource for each of the document distribution services, including recording a real-time status and a historical status of the at least one attribute of the at least one resource.

2.   (Currently Amended) The method of claim 1, wherein the step of registering the document distribution services includes registering at least one of print services, electronic mail services, and publishing services.

3.   (Currently Amended) The method of claim 2, wherein the step of registering the document distribution services includes registering the print services, and wherein the step of identifying at least one resource for each of the document distribution services includes identifying at least one printer which provides the print services.

4.   (Currently Amended) The method of claim 3, wherein defining at least one attribute of the at least one resource includes defining at least one printer attribute of the at least one printer, and wherein recording the real-time status and the historical status of the at least one attribute of the at least one resource includes recording a status of the at least one printer attribute of the at least one printer.

5.   (Original) The method of claim 4, wherein recording the status of the at least one printer attribute of the at least one printer includes recording at least one of a quantity level of print medium for the at least one printer, a status of a print media path of the at least one

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printer, a quantity level of marking material for the at least one printer, and a status of an input/output connection of the at least one printer.

6.   (Currently Amended) The method of claim 2, wherein the step of registering the document distribution services includes registering the electronic mail services, and wherein the step of identifying at least one resource for each of the document distribution services includes identifying at least one electronic mail application which provides the electronic mail services.

7.   (Currently Amended) The method of claim 6, wherein defining at least one attribute of the at least one resource includes defining at least one electronic mail attribute of the at least one electronic mail application, and wherein recording the real-time status and the historical status of the at least one attribute of the at least one resource includes recording a status of the at least one electronic mail attribute of the at least one electronic mail application.

8.   (Original) The method of claim 7, wherein recording the status of the at least one electronic mail attribute of the at least one electronic mail application includes recording at least one of a status of a communication link of the at least one electronic mail application, a transfer rate of the at least one electronic mail application, and a delivery success rate of the at least one electronic mail application.

9.   (Currently Amended) The method of claim 2, wherein the step of registering the document distribution services includes registering the publishing services, and wherein the step of identifying at least one resource for each of the document distribution services includes identifying at least one print service provider which provides the publishing services.

10.   (Currently Amended) The method of claim 9, wherein defining at least one attribute of the at least one resource includes defining at least one print service provider attribute of the

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Serial No.: 09/888,659
Filed: June 25, 2001
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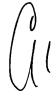
at least one print service provider, and wherein recording the real-time status and the historical status of the at least one attribute of the at least one resource includes recording a status of the at least one print service provider attribute of the at least one print service provider.

11.   (Original) The method of claim 10, wherein recording the status of the at least one print service provider attribute of the at least one print service provider includes recording at least one of a consumables inventory of the at least one print service provider and a lead time of the at least one print service provider.

12.   (Currently Amended) The method of claim 1, further comprising the step of:

generating an availability report of the document distribution services, including compiling the real-time status and the historical status of the at least one attribute of the at least one resource for each of the document distribution services.

13.   (Currently Amended) The method of claim 12, further comprising the step of:

distributing the availability report of the document distribution services to a system administrator.

14.   (Currently Amended) A computer-readable medium having computer-executable instructions for performing a method of managing document distribution services, the method comprising:

registering the document distribution services;

identifying at least one resource for each of the document distribution services, including defining at least one attribute of the at least one resource; and

monitoring an availability of the at least one resource for each of the document distribution services, including recording a real-time status and a historical status of the at least one attribute of the at least one resource.

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15.   (Currently Amended) A system for managing document distribution services, the system comprising:

a document distribution system controller configured to have the document distribution services registered therewith; and

an availability analysis system associated with the document distribution system controller and adapted to monitor an availability of the document distribution services, wherein the availability analysis system is adapted to record a real-time status and a historical status of at least one attribute of at least one resource for each of the document distribution services.

16.   (Original) The system of claim 15, wherein the document distribution services include at least one of print services, electronic mail services, and publishing services.

17.   (Original) The system of claim 16, wherein the document distribution services include the print services, and wherein the availability analysis system is adapted to record a status of at least one printer attribute of at least one printer configured to provide the print services.

18.   (Original) The system of claim 17, wherein the availability analysis system is adapted to record at least one of a quantity level of print medium for the at least one printer, a status of a print media path of the at least one printer, a quantity level of marking material for the at least one printer, and a status of an input/output connection of the at least one printer.

19.   (Original) The system of claim 16, wherein the document distribution services include the electronic mail services, and wherein the availability analysis system is adapted to record a status of at least one electronic mail attribute of at least one electronic mail application configured to provide the electronic mail services.

20.   (Original) The system of claim 19, wherein the availability analysis system is adapted to record at least one of a status of a communication link of the at least one electronic mail

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application, a transfer rate of the at least one electronic mail application, and a delivery
success rate of the at least one electronic mail application.

21.   (Original) The system of claim 16, wherein the document distribution services
include the publishing services, and wherein the availability analysis system is adapted to
record a status of at least one print service provider attribute of at least one print service
provider configured to provide the publishing services.

22.   (Original) The system of claim 21, wherein the availability analysis system is adapted
to record at least one of a consumables inventory of the at least one print service provider and
a lead time of the at least one print service provider.

23.   (Currently Amended) The system of claim 15, wherein the availability analysis
system is adapted to compile the real-time status and the historical status of the at least one
attribute of the at least one resource for each of the document distribution services and
generate an availability report of the document distribution services.

24.   (Original) The system of claim 23, wherein the availability analysis system is adapted
to distribute the availability report of the document distribution services to a system
administrator.

25.   (Original) The system of claim 24, further comprising:
        a communication network configured to link the document distribution system
controller and the system administrator, wherein the availability analysis system is adapted to
distribute the availability report of the document distribution services to the system
administrator via the document distribution system controller and the communication
network.

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